

## The Hall Network Service

### Getting Help



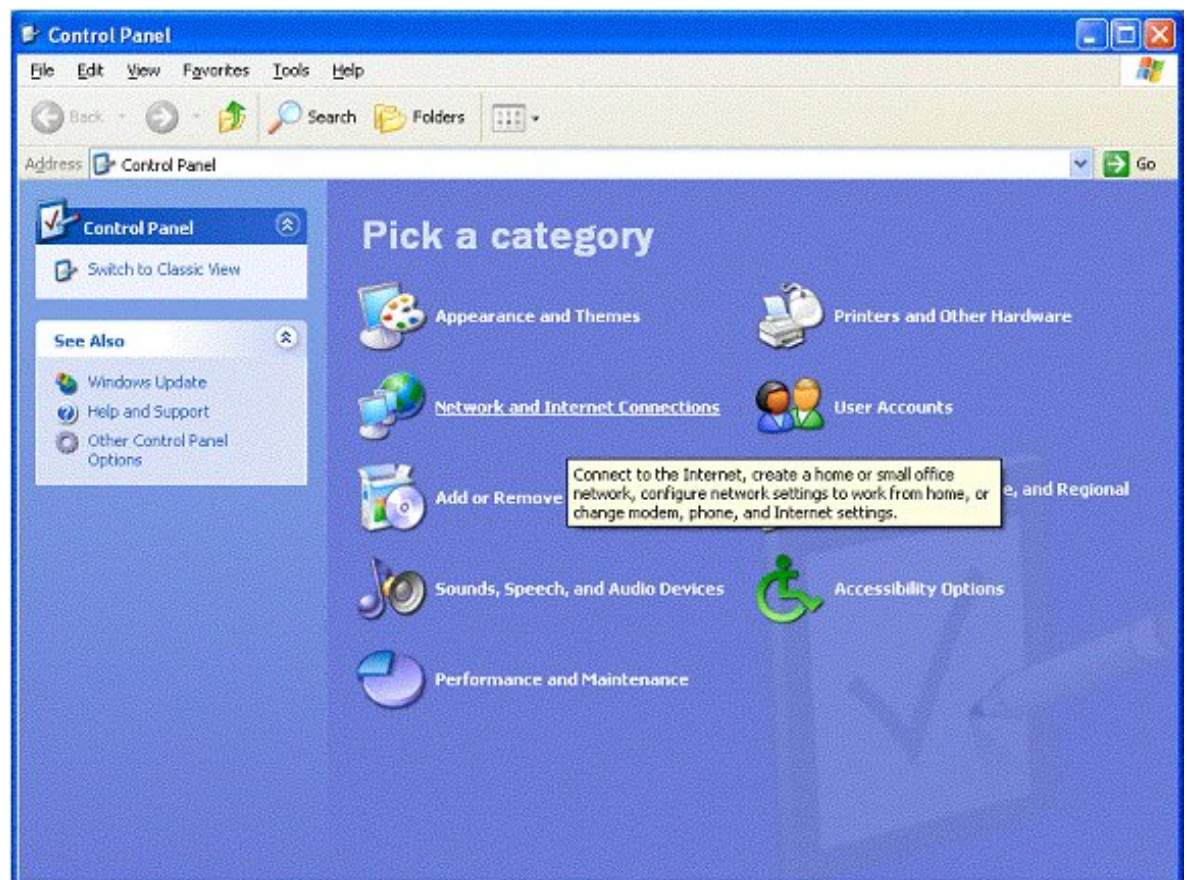
## 2: TCP/IP Configuration for Windows XP

You must have an installed and configured network (Ethernet) card in your computer before you configure your computer to use the network.

If you are a previous user of the Hall Network Service then you are advised to check that your P.C. is configured correctly for this year's service.

Ensure that your Ethernet cable is plugged into your computer and the network socket on your wall.

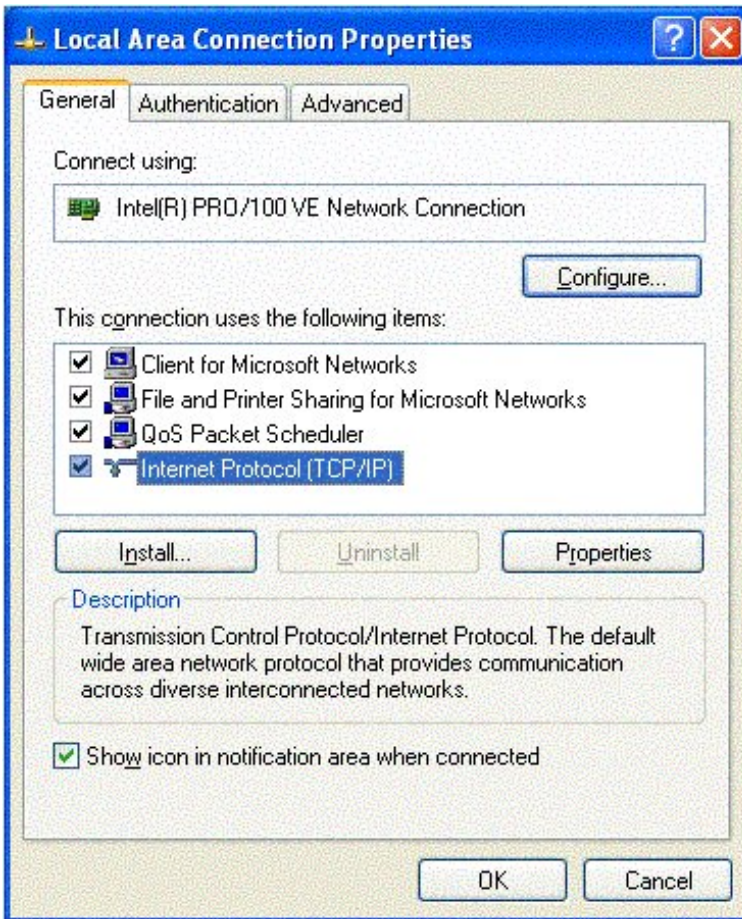
1. Click on the **Start button** and select **Control Panel** then **Network and Internet Connections**.



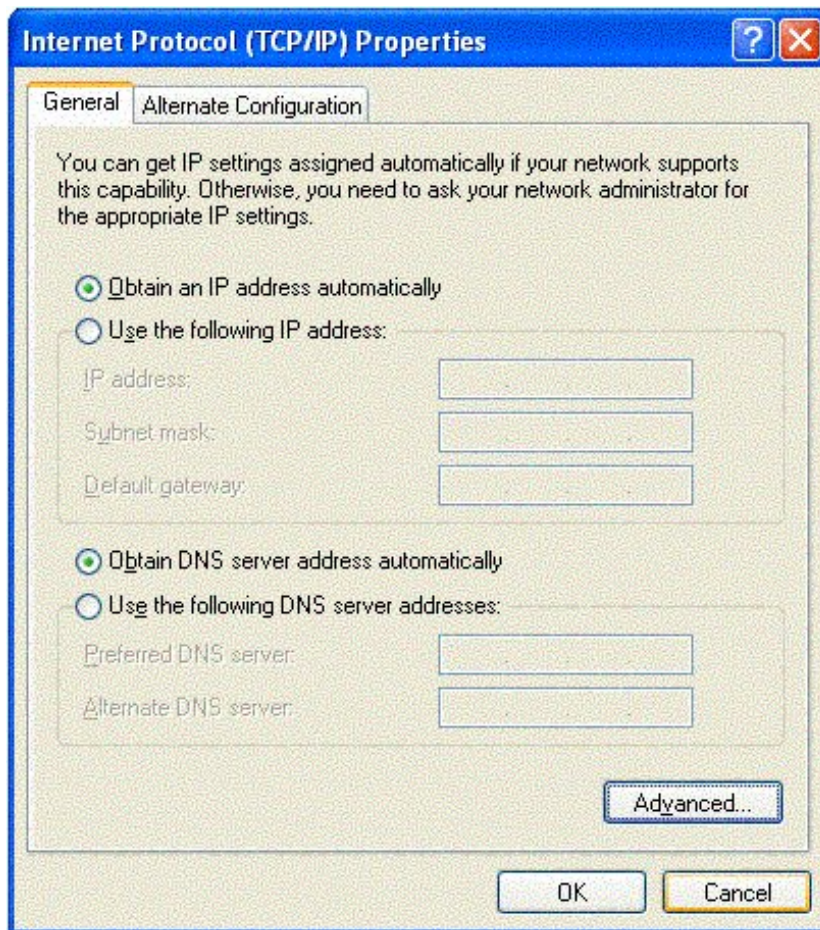
**Note:** These instructions assume that your control panel is in the default "category view". If the control panel is in "classic view" please click "switch to category view" in the top left-hand corner of the control panel window.

2. Click **Network and Internet Connections**.
3. Right click on the Local Area Connection icon and select **Properties**.

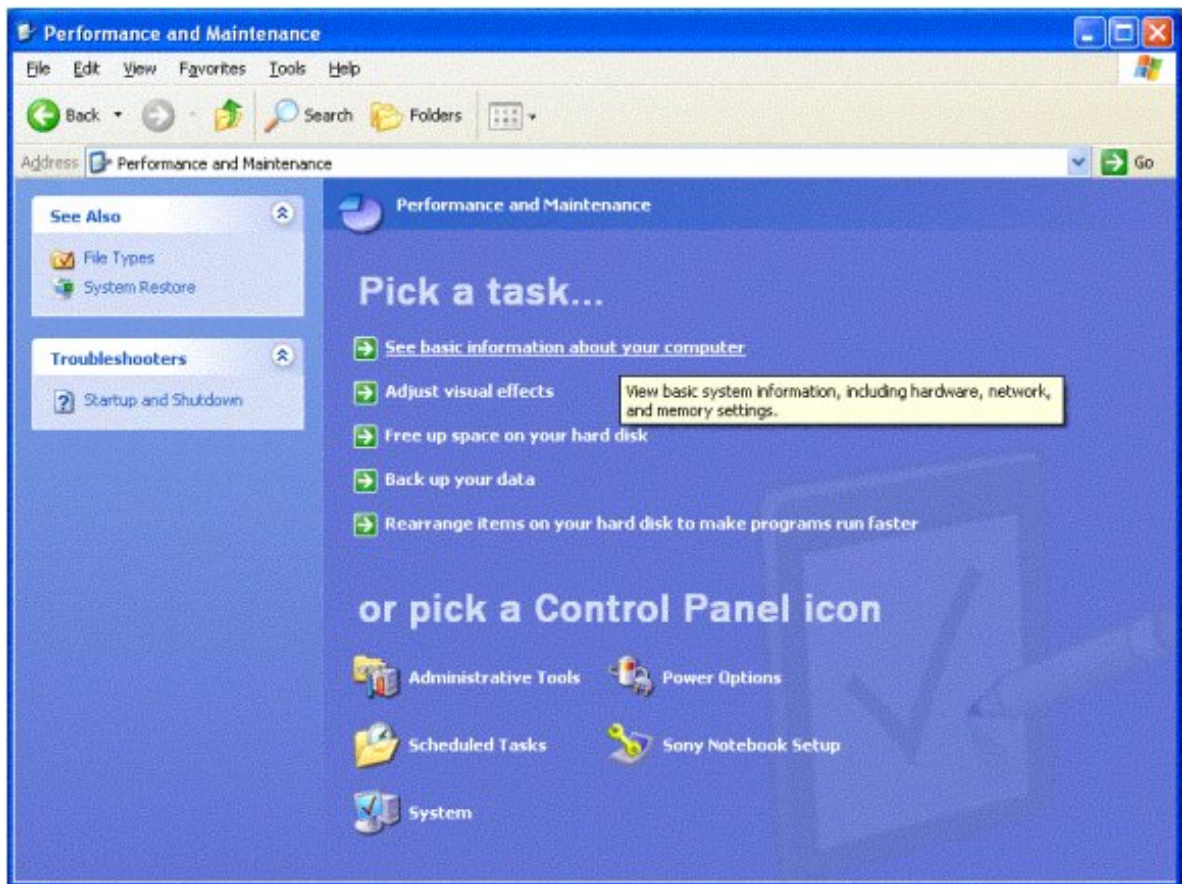
4. If you don't have the **Local Area Connection** icon it is probably because your network card is not installed and configured correctly ([See Step 1](#)).
5. Select **Internet Protocol (TCP/IP)**.
6. Click on the **Properties** button.



7. Check that **Obtain an IP address automatically**, and **Obtain DNS server address automatically** are both selected.



8. Click on the **Advanced** button and select the **DNS** tab in the **Advanced TCP/IP Settings** window.
9. Ensure that **Register this connection's addresses in DNS** is **not** selected.
10. Click **OK**, **OK** then **Close** to close all boxes.
11. Click on the **Start** button and select **Control Panel**.
12. Click on **Performance and Maintenance**.
13. Click on **See basic information about your computer**.



14. Select the **Computer Name** tab.



15. Click the **Change** button.
16. In the **Computer name** box enter hallnet- followed by your username e.g. hallnet-ccuxb.



Note that if you have more than one computer, you should use hallnet-username-1, hallnet-username-2, etc. for subsequent computers.

**Note:** You **must** use this name for your computer when it is used on the network. The computer name you enter is important because this is the unique name your computer will advertise itself as on the network. You must not advertise yourself under any other name. We will disconnect your network socket if you do not comply with this.

17. Change the **Workgroup** to HallNet.
18. Click **OK**.
19. Reboot when prompted.

Your computer is now configured to use the TCP/IP protocol on the network.

Continue the configuration from Step 3: [Configure your Web Browser](http://www.lboro.ac.uk/computing/hallnet/browser/browser.html)  
[http://www.lboro.ac.uk/computing/hallnet/  
 browser/browser.html](http://www.lboro.ac.uk/computing/hallnet/browser/browser.html)

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