**Encyclopaedia Britannica DVD**

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serial number. # BDDA1AUAA0034017 #

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This Readme document answers your questions about the DVD setup and performance in the following sections:

 Technical Support

 System Requirements

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Technical Support

Check the Technical Support Web site (http://support.britannica.com) for online technical support and contact information.

System Requirements

For success in running your DVD, your PC systems should meet the following minimum requirements.

The recommended requirements give better performance (and more enjoyment).

Windows

Microsoft Windows XP (with SP2), Vista, 7, or 8

Pentium III or equivalent processor

512 MB RAM (1 GB recommended)

1.87 GB free hard-drive space (4.75 GB for Full installation)

DVD-ROM Drive

1024x768 resolution, 16-bit color

Internet access recommended

Macintosh

Mac OS 10.6.x, 10.7.x, or 10.8.x

PowerPC G5 or Intel Core processor

512 MB RAM (1 GB recommended)

1.93 GB free hard-drive space (5.05 GB for Full installation)

DVD-ROM Drive

1024x768 resolution, millions of colors

Internet access recommended

Video Settings

Windows: Choose Start on the Windows taskbar and select Settings > Control Panel.

Double-click the Display icon, then choose the Settings tab. Make sure that your screen

area is set to 1024x768 or higher and that color is set to 16-bit color or better.

Macintosh: Check the Display applet in System Preferences to make sure that colors

are set to millions and that resolution is set to 1024x768 or higher.

Installation Types

The DVD offers three installation choices:

Typical

The Typical installation type installs the program files, articles, and images on your hard drive.

While running Britannica, you will need a Data Disc in your drive to view some of the content.

This is the default installation type.

Full

The Full installation type installs the program and all data files on your hard drive.

A Full installation allows you to run Britannica without using any Data Discs after installation.

Custom

The Custom installation type allows you to choose which components you would like to install.

By default, only the Application and Images are selected for installation.

You can choose which components will be installed on your hard drive.

If you choose all of the components, you will not need the Data Disc(s) while using Britannica.

Choose as many or as few components as you like, but be sure to check beforehand

to make sure you have sufficient hard-drive space before continuing.

Note: More or less hard-drive space may be required depending on your particular system and hard drive.

Be sure to leave extra free space after the Britannica installation.

Installing the Software

Follow the steps below to install Britannica on your computer.

1. Startup: Load the first Britannica Data DVD into your DVD drive.

 Windows: If the Britannica installation program does not automatically start,

 choose Start and Run from the Windows Taskbar. Use the Browse button to find and select install.exe on the disc.

 Macintosh: Open the Britannica Disc icon on your Desktop and double-click install.

2. Introduction: Click Next to continue.

3. Readme: Review the Readme file, which contains notes about the program, troubleshooting tips, etc., and click Next to proceed.

 The file will be accessible later via the Britannica program folder.

4. Serial Number: Type the 16-digit serial number. # BDDA1AUAA0034017# And Click Next.

5. License Agreement and Limited Warranty: You must agree to the terms of the License Agreement in order to proceed with the installation.

 Read and check the box marked "I accept the terms of the License Agreement" and click Next to proceed.

6. Choose Install Folder: Accept the default location (fine for most purposes) by clicking Next. Or, click Choose...

 if you wish to select a different location.

7. Choose Product Features: Choose one of the three Installation Types described above, then click Next:

8. Pre-Installation Summary: Verify that the information displayed is correct. Click Next.

9. Installation: Wait as Britannica files are installed.

10. Finish: If you are prompted to restart your computer, select Yes and click Finish.

If the Readme checkbox is marked, the Readme file is displayed when the setup is finished. To print the Readme,

open its File menu and choose Print; to close the Readme, open the File menu and choose Exit.

11. After Installing Britannica, please remove and safely store the Data Disc(s).

12. To start the Britannica program, double-click the Britannica icon on your Desktop (Windows) or

 in the Britannica 14.0 folder (Macintosh).

 To refer to a user's guide with more complete instructions, open the Help menu within the program.

Starting the Program

Windows: The Britannica installation program installs the program and program icons in a

Program Files\\Britannica 14.0\\ directory, unless you choose another location.

You can start Britannica by opening the Start menu and choosing Programs > Britannica 14.0

then clicking the Encyclopaedia Britannica DVD icon to start the program.

In addition, a Britannica shortcut icon is provided on your Windows Desktop; double-click it to run the program.

Macintosh: Double-click the Britannica program icon on your Desktop. Or, double-click on your hard drive,

then click Applications > Britannica 14.0 (double-click the Britannica icon to start the program).

Performance Issues when Virus Scanners is Running

If your system has a virus scanner running in the background, the performance of the Britannica program may be severely degraded.

This is due to the 'Active Scan' feature of anti-virus attempting to read Britannica's compressed data files at the same time

as the Britannica program itself. In most cases, disabling this feature will alleviate the performance issues.

However, some customers may need to completely disable the virus scanner whenever the Britannica program is in use.

For more information on this issue, please consult our Technical Support Web Site (http://support.britannica.com/).

Additional Troubleshooting Tips

Data Errors

With so much content, we've tried to make it perfect, but there still may remain errata in the data, both in display and in hyperlinks.

There may be only a handful of errors in the entire encyclopedia, but these will be corrected.